



Club One Under – Simulator Bay Rental Policies:

To ensure the best experience and maintain top tier playing conditions for all our customers, please review and adhere to the following simulator bay policies.

Simulator Bay Play Time Guidelines:

Wondering how much time to reserve? Below are average play times.

9 Holes 2 Players: Approximately 1 hour

9 Holes 4 Players: Approximately 2 hours

18 Holes 2 Players: Approximately 2 hours

18 Holes 4 Players: Approximately 3 hours

Important Notes:

Actual play time may vary based on several factors, including Player handicap/skill level, course selection, putting settings (we recommend using 8ft or 10ft gimmies), time spent on the driving range to warm up, and food/beverage/bathroom breaks.

Club Rental:

We recommend that you bring your own golf clubs to use but we also know, not everyone plays golf or is traveling with their clubs. At COU, we do offer club rental sets for \$15/per booking.

New to simulators or planning to warm up:

Book additional time if you're unfamiliar with simulator technology or want to use the range prior to your round.

Arrival Time:

Please arrive 10-15 minutes before your scheduled tee time to check in and get set up.

Club & Ball Cleanliness Golf Clubs:

Please ensure all clubs are thoroughly cleaned before use in the simulator bays. Dirt and debris can damage the sensors and screens.

Golf Balls:

Only clean, unmarked golf balls are permitted. Marked or scuffed balls can affect accuracy and damage the simulator screen. We do not advise using colored golf balls as the projectors sometimes have challenges picking up a colored ball.

Footwear Policy Simulator Use:

Outside footwear is not allowed in the simulator bays. Please bring a clean pair of shoes designated for indoor turf use.

Golf Shoes:

Golf shoes are allowed if they are free of debris and do not have metal spikes.

Cancellation & Rescheduling Policy:

To keep simulator access fair and efficient for all members, the following cancellation terms apply: After booking your reservation and you need to cancel or reschedule, you may do so with no penalty if the cancellation or reschedule happens more than 8+ hours before your scheduled bay booking. If you cancel your reservation under 8 hours before your scheduled reservation you will be charged a \$25 cancellation fee.

Need Help with Your Reservation?

To modify or reschedule your tee time, please contact Club One Under directly at:

(218) 303-9505